

# Jackson Community Church Survey: June 2024

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## Introduction

The Jackson Community Church (JCC) is working on strategic insight into our church community. We need your feedback and also welcome your thoughts where we provide space to share more! One helpful way to offer your input is to participate in this survey.

Your participation helps provide information that creates guidance as the Jackson Community Church Council and various church teams work toward current and future vitality of the church, its services to its friends and members, and its presence in the wider community.

It is most valuable if each person in your household answers independently, since each person is a member of our community and some of the answers may be sensitive and private. We appreciate the responses of adults, youth, and children. Your responses are anonymous and confidential. All information shown in summary reports of the survey data will be aggregated and no individual data will be identified.

This survey has 25 questions. Most are multiple-choice; however, there are some open-end questions that ask you for your opinion about certain topics. At the end of the survey, you will be provided with an opportunity to enter any comments that you may have concerning topics the survey did not ask about.

Completing this survey should take no more than 20 minutes. Please complete it by June 16. If you prefer not to respond online, we can provide a paper version, or even interview you by phone or in-person. If you have questions or need help completing the survey, you may contact JCC member, Jan Chernick, by email at [jfchernick@gmail.com](mailto:jfchernick@gmail.com) or by cell phone at 508-380-6667.

Thank you for sharing your opinions and thoughts to this important effort.

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# Questions

1) Please rate your satisfaction with the JCC in each of the following categories:

	Very Dissatisfied	Dissatisfied	Neutral	Satisfied	Very Satisfied	Not Applicable
worship experience	( )	( )	( )	( )	( )	( )
opportunities for spiritual growth	( )	( )	( )	( )	( )	( )
adult programs/ministries	( )	( )	( )	( )	( )	( )
small group studies	( )	( )	( )	( )	( )	( )
social/fellowship opportunities	( )	( )	( )	( )	( )	( )
music program	( )	( )	( )	( )	( )	( )
pastor	( )	( )	( )	( )	( )	( )
service/mission focus	( )	( )	( )	( )	( )	( )
youth/family engagement	( )	( )	( )	( )	( )	( )
building and grounds	( )	( )	( )	( )	( )	( )

2) For the categories you just rated, please tell us why you are satisfied or dissatisfied.

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**3) Please rate your satisfaction with the JCC's community outreach in each of the following areas:**

	<b>Very Dissatisfied</b>	<b>Dissatisfied</b>	<b>Neutral</b>	<b>Satisfied</b>	<b>Very Satisfied</b>	<b>Not Applicable</b>
<b>community support</b>	( )	( )	( )	( )	( )	( )
<b>comfort/care to others in challenging situations</b>	( )	( )	( )	( )	( )	( )
<b>volunteer opportunities</b>	( )	( )	( )	( )	( )	( )
<b>friendship/fellowship opportunities</b>	( )	( )	( )	( )	( )	( )

**4) For the community outreach areas you just rated, please tell us why you are satisfied or dissatisfied.**

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5) Please rate your level of agreement with each of the following statements:

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	Not Applicable
<b>The JCC is sensitive to member needs.</b>	( )	( )	( )	( )	( )	( )
<b>The JCC is welcoming.</b>	( )	( )	( )	( )	( )	( )
<b>I feel connected with the pastor.</b>	( )	( )	( )	( )	( )	( )
<b>I feel supported by the pastor.</b>	( )	( )	( )	( )	( )	( )
<b>I feel connected to other JCC members.</b>	( )	( )	( )	( )	( )	( )
<b>My contributions to the JCC are valued.</b>	( )	( )	( )	( )	( )	( )
<b>JCC worship services have a positive influence on me.</b>	( )	( )	( )	( )	( )	( )
<b>JCC worship services are spiritually energizing.</b>	( )	( )	( )	( )	( )	( )
<b>I recommend the JCC to others.</b>	( )	( )	( )	( )	( )	( )
<b>I receive the information I need to know from the JCC.</b>	( )	( )	( )	( )	( )	( )
<b>The JCC appropriately handles my requests for information.</b>	( )	( )	( )	( )	( )	( )
<b>The JCC connects meaningfully with the wider community.</b>	( )	( )	( )	( )	( )	( )

**6) For the statements you just rated, please tell us why you agree or disagree.**

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**7) Do you or someone in your family identify as BIPOC (black, indigenous, or person of color, i.e., not white/Caucasian)?**

Yes

No

**8) If you wish to expand, please share ethnicities or races with which you or close family/household members identify. (Select all that apply.)**

American Indian or Alaskan Native

Asian/Pacific Islander

Black or African American

Hispanic

White/Caucasian

Multiple ethnicity/other

Other - please specify: \_\_\_\_\_

**9) What do you consider to be part of your own or your family's spiritual practice? (Select all that apply.)**

prayer/worship

yoga/meditation

reading/studying sacred texts

creative activities/expressive arts

exercise/time in nature

volunteering/service to others

other - please specify: \_\_\_\_\_

**10) Do you or someone in your family identify as LGBTQIA+ (lesbian, gay, bisexual, trans, queer, intersex, asexual, or other)?**

- Yes
- No
- Prefer not to specify

**11) Please specify, if you wish. (Select all that may apply.)**

- lesbian
- gay
- bisexual
- trans
- queer
- intersex
- asexual
- Other - please specify: \_\_\_\_\_

**12) Do you or someone in your family live as differently-abled (consider cognition, speech, hearing, vision, mobility)?**

- Yes
- No

**13) Please explain further, if you wish. (Select all that may apply.)**

- cognition
- speech
- hearing
- vision
- mobility
- other - please specify: \_\_\_\_\_

**14) Do you or someone in your family identify as a veteran or have provided military service?**

Yes

No

**15) Have you or any family members experienced any of these conditions? (Select all that apply.)**

mental health issues (such as depression, anxiety, suicidality)

sobriety/addiction

violence/abuse

trauma

life-limiting illness

housing insecurity/homelessness

poverty

immigration/refugee experience within your generation or younger generations

other - please specify: \_\_\_\_\_

**16) What are appropriate roles for the JCC in the community (Select all that apply.)**

provide space for worship/quiet reflection

provide space for community meetings/gatherings

foster relationships

promote a culture of service

cultivate faith formation and education

provide clear directions toward living a life of fulfillment and connection

run youth groups and/or youth events

provide help/counseling for those in need

encourage our congregation to touch the heart of the community through individual acts and visible events

other - please specify: \_\_\_\_\_

**17) What needs do you have that are not being met where the JCC might be able to offer support?**

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**18) What other comments, if any, do you want to share about the JCC?**

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**19) How are you affiliated with the JCC?**

- current member (full or associate)
- former member
- friend (not a member, but active in the JCC)
- visit when I am in town
- receive communications, but inactive
- considering the JCC as my church
- other - please explain if you would like to say more:

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**20) How often do you attend JCC services/gathering/events?**

- not often (1-3 times per year)
- somewhat often (monthly 4-12 times per year)
- often (semi-monthly)
- very often (weekly)
- religiously (attend everything possible)
- other (please explain): \_\_\_\_\_



**21) How do you typically attend JCC services/gathering/events?**

- in-person
- virtually (through applications such as livestreaming to Facebook, Zoom, etc.)
- both in-person and virtually
- I do not attend any services, gatherings, events in which the JCC is involved.

**22) What is your age?**

- 20 years or younger
- 21-45 years
- 46-65 years
- 66 years or older

**23) What most closely describes your gender? (NOTE: Cis refers to gender identity that corresponds with the sex assigned at birth.)**

- woman (cis gender)
- man (cis gender)
- alternate gender (please identify below if you wish)
  - trans woman
  - trans man
  - non-binary/genderqueer
  - agender (I do not identify with any gender.)
  - gender not listed. My gender is: \_\_\_\_\_

- prefer not to state

**25) This last question is strictly optional. In the event we have a question about your comments and feedback, or you would like the JCC to contact you, you may enter your name or email address in the space provided.**

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**Thank You!**